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***Watching paint dry, waiting for the grass to grow?***

***No! Updating your ISO 9000 systems to meet the new ISO 9000:2000 requirements.***

Draft copies of the standard have been available for some time but conflicting interpretations only serve to add to the confusion.

## **Practical solutions to complex problems**

If you take on this task yourself then the real cost of allocating the necessary internal resource is likely to be very high and such resources would be more profitably employed elsewhere.

But help is at hand because Statius Management Services Ltd specialises in quality management and is adept at implementing practical solutions to complex problems that deliver real business benefits.

## Opportunities

Status can relieve you of this tedious, time-consuming but necessary burden and help you take advantage of the opportunities presented:

- Showing you how ISO processes can reduce your operational and administration costs when applied correctly.
- Developing systems in line with normal business activities, such as marketing, sales, enquiries, order processing, purchasing, delivering your product or service, after sales and customer care.
- Developing systems that highlight problems and prevent them from recurring.

## Business benefits

According to a recent survey, substantial business benefits can be realised from a properly implemented quality management system:

- |                               |     |
|-------------------------------|-----|
| ■ Improved profit             | 40% |
| ■ Improved managerial control | 86% |
| ■ Improved efficiency         | 69% |
| ■ Reduced waste               | 53% |
| ■ Improved customer service   | 73% |
| ■ Improved staff motivation   | 50% |



## Why Status?

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Our reputation has been built on developing practical solutions to complex problems. Let Status clarify the requirements of the new standard and ensure you realise the above benefits.



**S T A T I U S**  
M A N A G E M E N T S E R V I C E S

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*M a k i n g   l i g h t   w o r k*

*If you would like to see the light, simply call Mark Woods on  
020 8460 3345 for an initial **free** consultation.*

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SPECIALISTS IN QUALITY MANAGEMENT